



# SHIFT CHARGEHAND

The position is for an experienced HGV Workshop Chargehand responsible for organising and conducting a working shift, Maintaining commercial vehicles and trailers to MOT standard. & supporting the management team. This position is accountable to Mr Darren Haylett Branch manager

Location: Burton

Monday to Friday – 40 hours – alternate shifts 6.00am – 14.00pm / 14.00pm – 22.00pm (inclusive of a 30 minute paid break)

### **Your tasks**

- ✓ Carry out routine maintenance and repairs on all makes of vehicles and trailers to VOSA standard
- Diagnose and rectify all types of faults
- ✓ Attend disabled vehicles at the roadside or at customer's premises
- Ensure all vehicles worked upon are handled carefully and that all precautions are taken whilst on the premises
- Liaise with parts department to attain parts
- Ensure Health & Safety regulations and safe working practices are adhered to
- Ensure appropriate clocking is made, all job cards and service sheets are completed in a timely manner
- Maintain a high standard of cleanliness and tidiness
- Maintain a thorough and current product knowledge and attend training courses
- ✓ Work to set management guidelines
- ✓ Conduct and manage a working Shift

### Your experience/ skills

- Ability to work within guidelines given and to strict deadlines
- ✓ Ability to work under pressure
- Ability to actively seek solutions to problems
- ✓ Ability to work as part of a team
- ✓ Good verbal communication skills
- ✓ Excellent customer care skills
- Flexibility to undertake a wide range of tasks

Awareness and understanding of health and safety requirements

# Particular experience / skills that will be regarded as ideal are:

- Technical qualification (City & Guilds or NVQ qualified technician) or proven experience repairing & maintaining vehicles
- ✓ ADR
- ✓ Current driving licence
- ✓ IRTEC inspection licence
- Previous Chargehand/supervisory role experience

# **Additional information**

For any questions related to this job, please speak to Mr Darren Haylett, Depot Manager on +44 (0)1283 510 011

# **Application Process**

Applications should be submitted to <u>Darren.Haylett@keltruck.com</u>

